Case	e 3:20-cv-00510-AJB-MSB Document 1	Filed 03/18/20 PageID.1 Page 1 of 14					
1 2 3 4 5 6 7 8 9 10 11 12	NICHOLAS & TOMASEVIC, LLP Craig M. Nicholas (SBN 178444) Alex Tomasevic (SBN 245598) 225 Broadway, 19th Floor San Diego, California 92101 Tel: (619) 325-0492 Fax: (619) 325-0496 Email: craig@nicholaslaw.org Email: alex@nicholaslaw.org Email: alex@nicholaslaw.org HIRALDO P.A. Manuel S. Hiraldo, Esq. (<i>pro hac vice</i> to be filed) 401 E. Las Olas Boulevard, Suite 1400 Ft. Lauderdale, Florida 3330 Tel: (954) 400-4713 Email: mhiraldo@hiraldolaw.com KIRKLAND LAW LLC Jonathan M. Kirkland, Esq. (<i>pro hac vice</i> to be filed) One Galleria Blvd Suite 1900, Metairie, Louisiana 70001 Tel: (504) 370-9077						
13	Email: jmk@kirkland.lw.com						
14	UNITED STATE	ES DISTRICT COURT					
15	SOUTHERN DISTRICT OF CALIFORNIA						
16	NAZRIN MASSARO, on behalf of herself and all others similarly	CASE NO.: 20CV0510 AJB MSB					
17	situated,	CLASS ACTION					
18	Plaintiff,	COMPLAINT FOR					
19	VS.	COMPENSATORY, STATUTORY AND OTHER DAMAGES, AND INJUNCTIVE RELIEF					
20	BEYOND MEAT, INC., and PEOPLE FOR THE ETHICAL						
21 22	TREATMENT OF ANIMALS, INC.,						
22	Defendants.						
23	Plaintiff Nazrin Massaro brings this action on behalf of herself and all others						
25	similarly situated against Defendants Beyond Meat, Inc., ("Beyond Meat"), and						
26	People for the Ethical Treatment of Animals, Inc., ("PETA"). Plaintiff alleges, on						
27	information and belief, except for information based on personal knowledge, as						
28	follows:						
	CLASS ACTION COMPLAINT						

1

INTRODUCTION

2 1. This is a putative class action under the Telephone Consumer Protection Act, 47 U.S.C. § 227 et seq., ("TCPA"), arising from Defendants' violations of the 3 4 **TCPA**

5 2. Defendant Beyond Meat is a publicly traded company that develops and 6 sells alternative animal food products made from protein isolate, rice and bean 7 proteins, and various plant extracts.

8

3. Defendant PETA is a non-profit animal rights organization.

9 4. To promote Defendant Beyond Meat's products, Defendants engage in 10unsolicited text message advertising with no regard for consumers' privacy rights.

11 5. Upon information and belief, Defendants caused thousands of text 12 messages to be placed to the cellular telephones of Plaintiff and Class Members, 13 causing them injuries.

14 6. Through this action, Plaintiff seeks injunctive relief to halt Defendants' 15 unlawful conduct. Plaintiff also seeks statutory damages on behalf of herself and the 16 Class Members, as defined below, and any other available legal or equitable remedies 17 resulting from the illegal actions of Defendants.

18

PARTIES

19 7. Plaintiff is, and at all times relevant hereto was, an individual and a 20 "person" as defined by 47 U.S.C. § 153(39), a citizen and resident of San Diego 21 County, California, and the subscriber and/or sole user of the cellular telephone 22 number (858) ***-9991 (the "9991 Number").

23

Defendant Beyond Meat is a corporation organized and existing under 8. 24 the laws of the State of Delaware with its principal place of business at 119 Standard 25 Street, El Segundo, CA 90245.

26 9. Defendant PETA is a non-profit corporation organized and existing 27 under the laws of the State of Virginia with its principal place of business at 501 Front Street, Norfolk, VA 23510. 28

> 2 CLASS ACTION COMPLAINT

Case	e 3:20-cv-00510-AJB-MSB Document 1 Filed 03/18/20 PageID.3 Page 3 of 14					
1	JURISDICTION AND VENUE					
2	10. This Court has original jurisdiction over this case pursuant to 28 U.S.C.					
3	§ 1331 because it arises under the laws of the United States.					
4	11. This Court has subject matter jurisdiction over this action pursuant to 47					
5	U.S.C. § 227(b)(3).					
6	12. Defendant Beyond Meat is subject to general personal jurisdiction in					
7	California because Defendant's principal place of business is in California.					
8	13. Defendants are subject to specific personal jurisdiction in California					
9	because this suit arises out of and relates to Defendants significant contacts with this					
10	State. Defendants initiated and directed, or caused to be initiated and directed,					
11	telemarketing and/or advertisement text messages into California in violation of the					
12	TCPA.					
13	14. Specifically, Defendants initiated and directed, or caused to be initiated					
14	and directed, the transmission of unsolicited advertisement or telemarketing text					
15	messages to the 9991 Number to sell products in California. The 9991 Number has					
16	an area code that specifically coincides with locations in California, and Plaintiff					
17	received such messages on the 9991 Number while residing in and physically present					
18	in California.					
19	15. Plaintiff's claims for violation of the TCPA against Defendants, and the					
20	resulting injuries caused to Plaintiff by Defendants' advertisement and telemarketing					
21	messages, which includes the invasion of Plaintiff's privacy, arose in substantial part					
22	from Defendants' direction of those messages into California.					
23	16. Venue is proper in this judicial district under 28 U.S.C. § 1391(b)(1)					
24	because a substantial part of Defendants' actions and omissions which gave rise to					
25	the claims asserted in this action occurred, in part, in this District.					
26	THE TCPA					
27	17. The TCPA prohibits: (1) any person from calling a cellular telephone					
28	number; (2) using an automatic telephone dialing system or an artificial or					
	CLASS ACTION COMPLAINT					
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prerecorded voice; (3) without the recipient's prior express consent. 47 U.S.C. §
 227(b)(1)(A).

18. The TCPA further prohibits: (1) any person from initiating a call to any
residential telephone line; (2) using an artificial or prerecorded voice; (3) without the
recipient's prior express consent. 47 U.S.C. § 227(b)(1)(B).

19. The TCPA defines an "automatic telephone dialing system" ("ATDS")
as "equipment that has the capacity - (A) to store or produce telephone numbers to
be called, using a random or sequential number generator; and (B) to dial such
numbers." 47 U.S.C. § 227(a)(1).

20. The TCPA exists to prevent communications like the ones described
within this Complaint. *See Mims v. Arrow Fin. Servs., LLC*, 132 S. Ct. 740, 744
(2012).

13 21. In an action under the TCPA, a plaintiff must show only that the
14 defendant "called a number assigned to a cellular telephone service using an
15 automatic dialing system or prerecorded voice." *Breslow v. Wells Fargo Bank, N.A.*,
16 857 F. Supp. 2d 1316, 1319 (S.D. Fla. 2012), *aff'd*, 755 F.3d 1265 (11th Cir. 2014).

17 22. The Federal Communications Commission ("FCC") is empowered to
18 issue rules and regulations implementing the TCPA. According to the FCC's
19 findings, calls in violation of the TCPA are prohibited because, as Congress found,
20 automated or prerecorded telephone calls are a greater nuisance and invasion of
21 privacy than live solicitation calls, and such calls can be costly and inconvenient. The
22 FCC also recognized that wireless customers are charged for incoming calls whether
23 they pay in advance or after the minutes are used.

24 23. In 2012, the FCC issued an order further restricting automated
25 <u>telemarketing</u> calls, requiring "prior express <u>written</u> consent" for such calls. *See In*26 *the Matter of Rules & Regulations Implementing the Tel. Consumer Prot. Act of 1991*,
27 F.C.C.R. 1830, 1838 ¶ 20 (Feb. 15, 2012) (emphasis supplied).

24. To obtain express written consent for telemarketing calls, a defendant
 must establish that it secured the plaintiff's signature in a form that gives the plaintiff
 a "'clear and conspicuous disclosure' of the consequences of providing the requested
 consent...and [the plaintiff] having received this information, agrees unambiguously
 to receive such calls at a telephone number the [plaintiff] designates." *In re Rules & Regulations Implementing the Tel. Consumer Prot. Act of 1991*, 27 F.C.C.R. 1830,
 1837 ¶ 18, 1838 ¶ 20, 1844 ¶ 33, 1857 ¶ 66, 1858 ¶ 71 (F.C.C. Feb. 15, 2012).

8 25. The TCPA regulations promulgated by the FCC define "telemarketing"
9 as "the initiation of a telephone call or message for the purpose of encouraging the
10 purchase or rental of, or investment in, property, goods, or services." 47 C.F.R. §
11 64.1200(f)(12). In determining whether a communication constitutes telemarketing,
12 a court must evaluate the ultimate purpose of the communication. *See Golan v.*13 *Veritas Entm't, LLC*, 788 F.3d 814, 820 (8th Cir. 2015).

14 26. "Neither the TCPA nor its implementing regulations 'require an explicit
15 mention of a good, product, or service' where the implication of an improper purpose
16 is 'clear from the context." *Id.* (citing *Chesbro v. Best Buy Stores, L.P.*, 705 F.3d
17 913, 918 (9th Cir. 2012)).

27. "Telemarketing' occurs when the context of a call indicates that it was
initiated and transmitted to a person for the purpose of promoting property, goods, or
services." *Golan*, 788 F.3d at 820 (citing 47 C.F.R. § 64.1200(a)(2)(iii) & 47 C.F.R.
§ 64.1200(f)(12)); *In re Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991*, 18 F.C.C. Rcd at 14098 ¶ 141, 2003 WL
21517853, at *49).

24 28. The FCC has explained that calls motivated in part by the intent to sell
25 property, goods, or services are considered telemarketing under the TCPA. See In re
26 *Rules and Regulations Implementing the Telephone Consumer Protection Act of*27 1991, 18 FCC Rcd. 14014, ¶¶ 139-142 (2003). This is true whether call recipients
28

are encouraged to purchase, rent, or invest in property, goods, or services during the
 call *or in the future*. *Id*.

29. In other words, offers "that are part of an overall marketing campaign to
4 sell property, goods, or services constitute" telemarketing under the TCPA. See In
5 re Rules and Regulations Implementing the Telephone Consumer Protection Act of
6 1991, 18 FCC Rcd. 14014, ¶ 136 (2003).

30. If a call is not deemed telemarketing, a defendant must nevertheless
demonstrate that it obtained the plaintiff's prior express consent. *See In the Matter of Rules and Regulaions Implementing the Tel. Consumer Prot. Act of 1991*, 30 FCC
Rcd. 7961, 7991-92 (2015) (requiring express consent "for non-telemarketing and
non-advertising calls").

12 31. Further, the FCC has issued rulings and clarified that consumers are
13 entitled to the same consent-based protections for text messages as they are for calls
14 to wireless numbers. *See Satterfield v. Simon & Schuster, Inc.*, 569 F.3d 946, 952
15 (9th Cir. 2009) ("The FCC has determined that a text message falls within the
16 meaning of 'to make any call' in 47 U.S.C. § 227(b)(1)(A)").

FACTS

32. On or about January 17, 2020, Defendant PETA sent the following
 marketing text messages to Plaintiff's cellular telephone number ending in 9991
 ("9991 Number"):

-		
21		Fri, Jan 17, 10:31 AM
22		K Beyond Meat is available all On The Border locations?
23		m! Be sure to order it at your
24		al restaurant. <3 Melissa m PETA
25	DY	K Beyond Meat is available
26		all On The Border locations?
27		m! Be sure to order it at your al restaurant. <3 Melissa
28	fro	m PETA
		6
	C	CLASS ACTION COMPLAINT

33. Upon information and belief, the subject text messages were sent by
 PETA at the direction and/or under the control of Defendant Beyond Meat.

3 34. The subject text messages were sent for the benefit of Defendant Beyond
4 Meat.

5 35. Upon information and belief, prior to transmitting the subject text
6 messages, Defendant PETA consulted with Defendant Beyond Meat as to the content
7 of the messages, and always received final approval to transmit the text messages
8 from Defendant Beyond Meat.

9 36. Upon information and belief, while Defendant PETA was responsible
10 for ultimately transmitting the text messages, Defendant Beyond Meat always
11 retained the right to change or add something to the content of the messages.

12 37. Upon information and belief, at all times relevant, Defendant Beyond
 13 Meat had the right to control Defendant PETA's telemarketing activities, which right
 14 it exercised.

15 38. Upon information and belief, at all times relevant, Defendant Beyond
16 Meat authorized Defendant PETA to promote its products in the subject unsolicited
17 text messages.

¹⁸ 39. Upon information and belief, Defendant Beyond Meat was, at all times
¹⁹ relevant, aware of Defendant PETA marketing activities and violations of the TCPA.
²⁰ 40. Upon information and belief, Defendant PETA's acts complained of
²¹ herein were known, consented to, and/or ratified by Defendant Beyond Meat. Further,
²² Defendant Beyond Meat knowingly received and retained monetary benefit from
²³ Defendant PETA's unlawful telemarketing practices alleged herein.

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41. Plaintiff is the subscriber and/or sole used of the 9991 number.

42. The text messages received by Plaintiff originated from a telephone
number which is owned and/or operated by or on behalf of Defendants.

43. The purpose of Defendants' text messages was to market Defendant
Beyond Meats's goods, as is plainly evident from the content of the messages.

CLASS ACTION COMPLAINT

44. Upon information and belief, Defendants caused similar calls to be
 placed to individuals residing within this judicial district and nationally.

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45. At no point in time did Plaintiff provide Defendants with express written consent to be contacted by Defendants with automated text messages.

46. While Defendant PETA, as a non-profit organization, would typically
not be subject to the FCC's express written consent rule, it is in this case because it
was acting as a conduit for Defendant Beyond Meat, a for profit corporation, and
because it was engaged in marketing.

9 47. The generic nature of Defendants' text messages demonstrates that
10 Defendants utilized an ATDS in transmitting the messages.

48. The number used by or on behalf of Defendants (738-22) to transmit the
above text messages to Plaintiff is known as a "short-code." Short-codes are short
digit sequences, significantly shorter than telephone numbers, that are used to address
messages in the Multimedia Messaging System and short message service systems of
mobile network operators.

49. Short codes cannot be used to transmit text messages from a traditional
telephone. Only computer systems can transmit text messages using a short-code.

18 50. To send the text message, Defendants used a messaging platform (the
19 "Platform") that permitted Defendants to transmit thousands of automated text
20 messages without any human involvement.

21 51. Upon information and belief, the Platform has the capacity to store
22 telephone numbers.

²³ 52. Upon information and belief, the Platform has the capacity to generate
²⁴ sequential numbers.

25 53. Upon information and belief, the Platform has the capacity to dial
26 numbers in sequential order.

27 54. Upon information and belief, the Platform has the capacity to dial
28 numbers from a list of numbers.

1 55. Upon information and belief, the Platform has the capacity to dial
 2 numbers without human intervention.

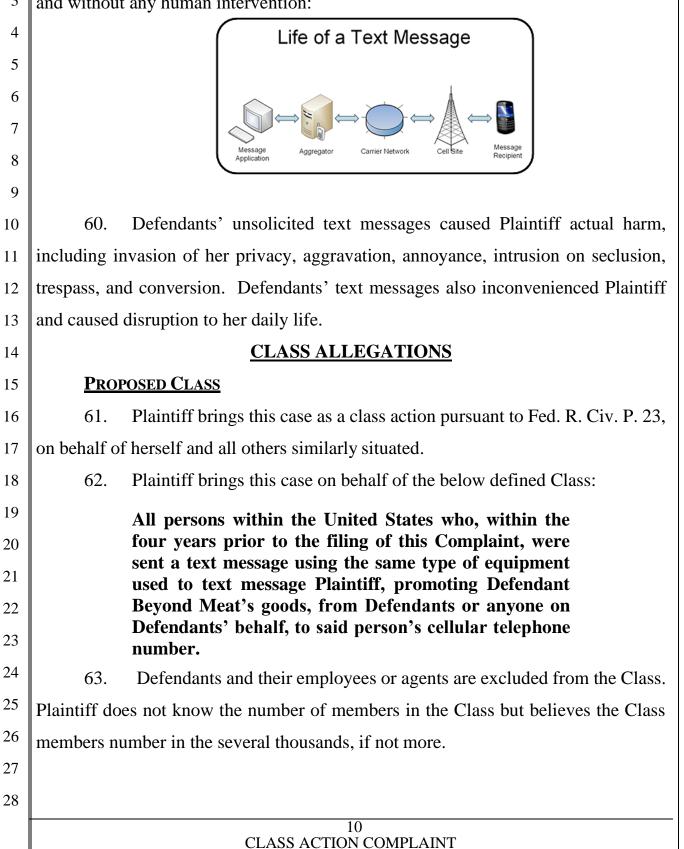
³ 56. Upon information and belief, the Platform has the capacity to schedule
⁴ the time and date for future transmission of text messages, which occurs without any
⁵ human involvement.

6 57. Upon information and belief, transmit the messages at issue, the
7 Platform automatically executed the following steps:

- 8 i. The Platform retrieved each telephone number from a list
 9 of numbers in the sequential order the numbers were listed;
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- iii. Each packet was then transmitted in the sequential order
 listed to an SMS aggregator, which acts an intermediary
 between the Platform, mobile carriers (e.g. AT&T), and
 consumers.
- iv. Upon receipt of each packet, the SMS aggregator
 transmitted each packet automatically and with no human
 intervention to the respective mobile carrier for the
 telephone number, again in the sequential order listed by
 Defendant. Each mobile carrier then sent the message to
 its customer's mobile telephone.

58. The above execution these instructions occurred seamlessly, with no
human intervention, and almost instantaneously. Indeed, upon information and
belief, the Platform is capable of transmitting thousands of text messages following
the above steps in minutes, if not less.

59. The following graphic summarizes the above steps and demonstrates
 that the dialing of the text messages at issue was done by the Platform automatically
 and without any human intervention:



NUMEROSITY

64. Upon information and belief, Defendants have placed calls to telephone
numbers belonging to thousands of consumers throughout the United States without
their prior express consent. The members of the Class, therefore, are believed to be
so numerous that joinder of all members is impracticable.

6 65. The exact number and identities of the Class members are unknown at
7 this time and can be ascertained only through discovery. Identification of the Class
8 members is a matter capable of ministerial determination from Defendants' call
9 records.

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COMMON QUESTIONS OF LAW AND FACT

11 66. There are numerous questions of law and fact common to the Class
12 which predominate over any questions affecting only individual members of the
13 Class. Among the questions of law and fact common to the Class are:

- (1) Whether Defendants made non-emergency calls to Plaintiff and
 the class members' cellular telephones using an ATDS;
- (2) Whether Defendants can meet their burden of showing that they
 obtained prior express written consent to make such calls;
 - (3) Whether Defendants' conduct was knowing and willful;
- (4) Whether Defendants are liable for damages, and the amount of
 such damages; and

21 (5) Whether Defendants should be enjoined from such conduct in the
22 future.

67. The common questions in this case are capable of having common
answers. If Plaintiff's claims that Defendants routinely transmit text messages to
telephone numbers assigned to cellular telephone services are accurate, Plaintiff and
the Class members will have identical claims capable of being efficiently adjudicated
and administered in this case.

TYPICALITY

2 68. Plaintiff's claims are typical of the claims of the Class members, as
3 they are all based on the same factual and legal theories.

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PROTECTING THE INTERESTS OF THE CLASS MEMBERS

69. Plaintiff is a representative who will fully and adequately assert and
protect the interests of the Class and has retained competent counsel. Accordingly,
Plaintiff is an adequate representative and will fairly and adequately protect the
interests of the Class.

9

SUPERIORITY

10 70. A class action is superior to all other available methods for the fair and 11 efficient adjudication of this lawsuit, because individual litigation of the claims of all 12 members of the Class is economically unfeasible and procedurally impracticable. 13 While the aggregate damages sustained by the Class are in the millions of dollars, the 14 individual damages incurred by each member of the Class resulting from Defendant's wrongful conduct are too small to warrant the expense of individual lawsuits. The 15 16 likelihood of individual Class members prosecuting their own separate claims is 17 remote, and, even if every member of the Class could afford individual litigation, the 18 court system would be unduly burdened by individual litigation of such cases.

¹⁹ 71. The prosecution of separate actions by members of the Class would
 ²⁰ create a risk of establishing inconsistent rulings and/or incompatible standards of
 ²¹ conduct for Defendant. For example, one court might enjoin Defendant from
 ²² performing the challenged acts, whereas another may not. Additionally, individual
 ²³ actions may be dispositive of the interests of the Class, although certain class
 ²⁴ members are not parties to such actions.

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<u>COUNT NO. 1</u> Violation of the TCPA, 47 U.S.C. § 227 (On behalf of Plaintiff and the Class)

27 72. Plaintiff repeats and realleges the allegations in paragraphs 1 through 71
28 of this Complaint and incorporates them by reference herein.

12 CLASS ACTION COMPLAINT 1 73. It is a violation of the TCPA to make "any call (other than a call made
2 for emergency purposes or made with the prior express consent of the called party)
3 using any automatic telephone dialing system ... to any telephone number assigned
4 to a ... cellular telephone service" 47 U.S.C. § 227(b)(1)(A)(iii).

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74. The TCPA defines an "automatic telephone dialing system" (hereinafter "ATDS") as "equipment which has the capacity – (A) to store or produce telephone numbers to be called, using a random or sequential number generator; and (B) to dial such numbers." *Id.* at § 227(a)(1).

9 75. Defendants – or third parties directed by Defendants – used equipment
10 having the capacity to store telephone numbers, using a random or sequential
11 generator, and to dial such numbers and/or to dial numbers from a list automatically,
12 without human intervention, to make non-emergency telephone calls to the cellular
13 telephones of Plaintiff and the other members of the Class.

76. These calls were made without regard to whether Defendants had first
obtained express written consent from the called party to make such calls. In fact,
Defendants did not have prior express written consent to call the cell phones of
Plaintiff and the other members of the putative Class when its calls were made.

18 77. Defendants violated § 227(b)(1)(A)(iii) of the TCPA by using an
 19 automatic telephone dialing system to make non-emergency telephone calls to the
 20 cell phones of Plaintiff and the other members of the putative Class without their
 21 prior express consent.

78. As a result of Defendants' conduct and pursuant to § 227(b)(3) of the
TCPA, Plaintiff and the other members of the putative Class were harmed and are
each entitled to a minimum of \$500.00 in damages for each violation. Plaintiff and
the class are also entitled to an injunction against future calls.

26

PRAYER FOR RELIEF

WHEREFORE, Plaintiff Nazrin Massaro, on behalf of herself and the Class,
prays for the following relief:

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CLASS ACTION COMPLAINT
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Case	3:20-cv-00	510-AJB-MSB Document 1	Filed (03/18/20	PageID.14 Page 14 of 14			
1	1.	1. An order certifying the Class as defined above;						
2	2.	An award of actual and	statuto	ry damag	ges, where appropriate;			
3	3.	Punitive or treble damag	ges acc	ording to	statute or where otherwise			
4		appropriate;	appropriate;					
5	4.	An injunction requiring	An injunction requiring Defendants to cease all wireless spam					
6		activities;						
7	5.	An award of reasonable	An award of reasonable attorneys' fees and costs; and					
8	6.	Such further and other relief the Court deems reasonable and just.						
9	JURY DEMAND							
10	Plai	Plaintiff hereby requests trial by jury of all claims that can be so tried.						
11	Respectfu	lly submitted:						
12	DATED:	March 18, 2020		NICHO	DLAS & TOMASEVIC, LLP			
13			By:	<u>/s/ Cr</u>	aig M. Nicholas			
14				Craig M Alex To	1. Nicholas (SBN 178444) omasevic (SBN 245598)			
15				225 Bro San Die	badway, 19 th Floor ego, California 92101			
16				Telepho Facsimi	one: (619) 325-0492 ile: (619) 325-0496			
17				Email: Email:	<i>aig M. Nicholas</i> I. Nicholas (SBN 178444) omasevic (SBN 245598) oadway, 19 th Floor ego, California 92101 one: (619) 325-0492 ile: (619) 325-0496 <u>cnicholas@nicholaslaw.org</u> atomasevic@nicholaslaw.org			
18				HIRAI	LDO P.A.			
19	Manuel S. Hiraldo, Esq. Florida Bar No. 030380							
20				Ft. Lau	Las Olas Boulevard, Suite 1400 derdale, Florida 33301			
21				Tel: (95 Email:	54) 400-4713 <u>mhiraldo@hiraldolaw.com</u>			
22				KIDKI	LAND LAW LLC			
23				Jonatha	n M. Kirkland, Esq.			
24					<i>c vice</i> to be filed) Illeria Blvd Suite 1900,			
25				Metairi	e, Louisiana 70001			
26)4) 370-9077 <u>jmk@kirkland.lw.com</u>			
27				Linun,				
28				Attorne	ys for Plaintiff			
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ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Beyond Meat, PETA Hit with Class Action Over Allegedly Unsolicited Text Messages</u>